

# Smt. Shalini Agarwal (IAS)

Municipal Commissioner, Surat Municipal Corporation (SMC)



## Profile Summary

**Smt. Shalini Agarwal (IAS)** is an accomplished civil servant known for her dynamic leadership, administrative excellence, and strong focus on citizen-centric urban governance. As the Municipal Commissioner of Surat—one of India's fastest-growing and most innovative cities—she has been instrumental in driving large-scale urban transformation, smart city initiatives, sustainable infrastructure development, and digital governance reforms. Her work reflects a vision of making Surat a model for resilient, inclusive, and self-reliant urban development aligned with the spirit of Atmanirbhar Bharat.

## PLC 4.0 Session by Smt. Shalini Agarwal (IAS)

### Emerging Business Opportunities for Atmanirbhar Bharat

## Key Achievements

- Spearheaded major **Smart City Mission initiatives**, enhancing digital public services, intelligent mobility, and urban resilience.
- Led transformative projects in **solid waste management, sanitation, public health infrastructure, and city** cleanliness that strengthened Surat's position as one of India's best-performing civic bodies.
- Strengthened **public-private partnerships (PPP)** to expand urban solutions in wastewater treatment, renewable energy, housing, and municipal service delivery.
- Promoted technology-driven governance through **GIS-based planning, e-governance** platforms, service delivery models.

## Professional Expertise

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- Urban Governance & Smart **City Development**
- Public **Health** Administration & Sanitation Management
- Digital Transformation & **E-Governance**
- Infrastructure Planning, Housing, and Mobility Systems
- Environmental Sustainability & Climate-Resilient Urban Planning
- Policy Implementation, **Public Finance, and Inter-departmental** Coordination
- Smt. Agarwal is known for encouraging innovation, data-driven decision-making, and citizen-oriented service frameworks that build efficient and future-ready cities.

## Work With DISHA Foundation / PLC (Custom Section)

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- Collaborated with **DISHA Foundation / PLC to promote civic awareness, youth empowerment, and entrepreneurship** in urban development sectors.
- Engaged in capacity-building programs that foster innovation, social responsibility, and leadership among students and young professionals.
- Supported initiatives aimed at sustainability, **women's leadership, STEM awareness, and community-driven development** aligned with municipal priorities.

## Legacy

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Smt. Shalini Agarwal is widely regarded as a **progressive and visionary administrator** who has significantly contributed to Surat's evolution as a clean, smart, and forward-looking city. Her commitment to inclusive development, governance innovation, and public service continues to inspire the next generation of leaders and strengthens India's journey toward a self-reliant and globally competitive future.